

Customer Service Saturday

August 13, 2016



OPEN FOR BUSINESS

Customer Service Centers (CSC) are open for business the second Saturday of each month from 9 a.m. to 1 p.m. for Customer Service Saturday. You can expect assistance from staff who are able to take payments, process service order requests, answer and resolve billing questions.

There will also be informational tables and displays with helpful materials to answer questions about how to save on your bill, provide details about rebates, conservation tips and more.

FREE TREE GIVEAWAYS

City Plants provides free trees at the **Crenshaw** and **Van Nuys** locations. Please come by for a tree and help make Los Angeles a greener city.

You must be resident/property owner in the City of Los Angeles to be eligible for a tree. Verification will be required (ID/driver's license or a copy of an LADWP bill). Limit one adopted tree per property address while supplies last.

LOCATIONS

The following Customer Service Centers (CSC) are open for business the **second** Saturday of each month from 9 a.m. to 1 p.m. for Customer Service Saturday.

Crenshaw CSC

4030 Crenshaw Blvd., LA, CA 90008

Van Nuys CSC

6550 Van Nuys Blvd., Van Nuys, CA 91401

Watts CSC

1686 E. 103rd St., LA, CA 90002

West Los Angeles CSC

1394 S. Sepulveda Blvd., LA, CA 90025

Sign Language interpreters, Assistive Listening Devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend. Due to difficulties in securing Sign Language interpreters, five or more business day notice is strongly recommended. To request accommodation, please call 213-367-4208. TDD: 800 HEAR DWP (800-432-7397).